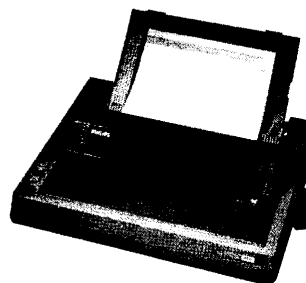


## Near letter quality matrix printer NMS 1421/00

Service  
Service  
Service



41 935 A1Z

# Service Manual

### TECHNICAL SPECIFICATIONS

Print method	: Impact dot matrix Bi-directional Logic seeking	Paper transport	: Friction feed or Pin-feed
Print head	: 9 pins	Line feed pitch	: Minimum 1/216 inch
Characters & symbols	: 254 (including graphic symbols)	Line feed speed	: 6.7 lines/second (6 lines/inch)
Graphic printing	: 8 categories: – 8 dots vertically – Horizontal density (dots/inch): 60, 72, 80, 90, 120, 136, 160 and 240* *Adjoining dots cannot be printed	Paper width	: Min.: 4 inches (102 mm) Max.: 10 inches (254 mm)
Print modes:		Paper weight	: 50 to 80 g/m <sup>2</sup>
Standard quality	: Pica (10 cpi) Elite (12 cpi) Condensed (17 cpi)	Number of copies	: Max. original +1 copy, using paper with a combined thickness of max. 0.15 mm
Near letter quality	: Pica (10 cpi) Elite (12 cpi) Condensed (17 cpi)	Ribbon	: Single colour (black) in cassette
Mixing of print modes within a single line is possible. Printing of the present data is performed prior to mode change.		Ribbon cassette	: SBC436
Additional possibilities	: Bold Double strike Double width Superscript Subscript Italic	Ribbon life	: Approx. 2.5 million characters (standard quality)
		Operating temperature	: 5°C to 35°C
		Storage temperature	: -30°C to +60°C
		Power supply	: 230 V AC ± 15%
		Power consumption	
		During operation	: approx. 45 W
		While idling	: approx. 7 W
		Dimensions (WxHxD)	: 403x119x278 mm
		Weight	: 4.5 kg

Safety regulations require that the set be restored to its original condition and that parts which are identical with those specified be used.

Documentation Technique Service Dokumentation Documentazione di Servizio Huolto-Ohje Manual de Servicio Manual de Servicio



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**CAUTIONS**

- Remove the mains voltage from the device before removing the upper case.
- When the upper case is removed you can easily touch the parts on the AC Board Unit which carry the mains voltage. Be careful not to touch these parts when you switch the printer on or off with the power switch.
- Most screws are fixed in plastic holes. In order to prevent damage of the threaded holes, fixing screws shall not be overtightened.
- Do not apply undue force to the print head.
- To prevent damage of print head and platen, do not print without ink ribbon and paper installed.
- The roller springs (EV-31 and EV-88)\* located near the shaft of the platen may spring off to injure your face during replacement. Be especially careful when assembling these springs.
- Do not touch the print head immediately after printing because it can get hot during operation.
- Wait at least two seconds after turning the power off before turning it back on again. If not, the initialization process may not be performed properly.
- Do not exchange the CR-motor and the LF-motor since the positions of the motor gears are different (see figure 1).  
The connector housing of the LF motor is red coloured.
- \* The indications used in the text (EV-..) refer to item number in the exploded view.

**TEST FUNCTIONS**

**Printer self-test**

The printer self-test facility offers the opportunity to check the main functions of the printer.

1. Insert a sheet of paper (A4-size) into the printer.
2. Turn the printer off.
3. Press the HOLD/NLQ-key while turning on the printer again.  
Keep the HOLD/NLQ-key depressed until the printer starts self-test printing. See figure 2.  
During self-test printing the POWER-lamp at the front will flicker.
4. Stop the self-test printing by pressing the HOLD/NLQ-key, or by switching off the printer.

The header of the self-test printout contains type-/version-number, the printer code-number and the version-code of the software. All remaining lines contain 80 different characters from the MSX-character set of the printer.

During self-test printing the print mode switches every 5 lines between Near Letter Quality (NLQ) and Standard (draft) Quality. After printing of 33 lines, the printer switches over from uni-directional printing to bi-directional printing.

**Note:** Near Letter Quality printing always needs two passes of the print head. Both passes will be performed in the same print direction.

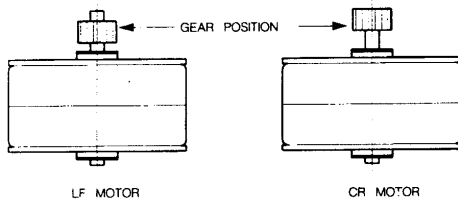


Fig. 1

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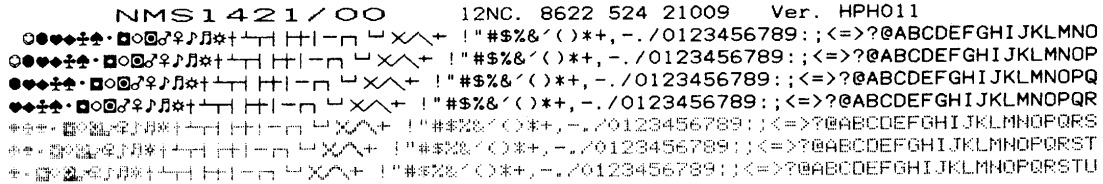


Fig. 2

### DIP switch setting

A number of printer functions can be selected by using the DIP-switches located at the back of the printer. The DIP-switches are read after an initialisation process. This is done either after switching on the power or after a reset command (ESC,@).

DIP SWITCH NUMBER								FUNCTION
1	2	3	4	5	6	7	8	
0	0							Page length= 12 inch (66 lines)
0	1							Page length= 8 inch (42 lines)
1	0							Page length= 11 inch (60 lines)
1	1							Page length= 14 inch (78 lines)
		0						Normal characters
		1						Italic characters
			0	0				Pica (10 char. per inch)
			0	1				Elite (12 char. per inch)
			1	0				Condensed (17 char. per inch)
			1	1				Pica (10 char. per inch)
					0			Zero= 0
					1			Zero= Ø
						0		No function
						1		No function
							0	Continuous printing
							1	Skipping page perforation 1 inch

0= switch off (down)  
1= switch on (up)

## CONTROL CODES

	SYMBOL	CODE IN BASIC	FUNCTION
1	CR	CHR\$(13)	Carriage return after printing
2	LF	CHR\$(10)	Carriage return and line feed after printing
3	VT	CHR\$(11)	Same as LF
4	FF	CHR\$(12)	Form feed after printing

The four above commands are print commands

5	ESC,N	CHR\$(27);"N"	10 cpi (pica) printing on
6	ESC,E	CHR\$(27);"E"	12 cpi (elite) printing on
7	ESC,Q	CHR\$(27);"Q"	17 cpi (condensed) printing on
8	SO	CHR\$(14)	Double width mode on
9	SI	CHR\$(15)	Double width mode off
10	ESC,!	CHR\$(27);"!"	Near letter quality printing on
11	ESC,"	CHR\$(27);CHR\$(34)	Near letter quality printing off
12	ESC,C,S	CHR\$(27);"CS"	Superscript printing on
13	ESC,C,s	CHR\$(27);"Cs"	Superscript printing off
14	ESC,C,U	CHR\$(27);"CU"	Subscript printing on
15	ESC,C,u	CHR\$(27);"Cu"	Subscript printing off
16	ESC,C,I	CHR\$(27);"CI"	Italic printing on
17	ESC,C,i	CHR\$(27);"Ci"	Italic printing off
18	ESC,C,B	CHR\$(27);"CB"	Bold printing on
19	ESC,C,b	CHR\$(27);"Cb"	Bold printing off
20	ESC,C,D	CHR\$(27);"CD"	Double strike printing on
21	ESC,C,d	CHR\$(27);"Cd"	Double strike printing off
22	ESC,O,"nnn"	CHR\$(27);"Onnn"	Page length setting in line units
23	ESC,A	CHR\$(27);"A"	Select 1/8" line feed
24	ESC,B	CHR\$(27);"B"	Select 1/9" line feed
25	ESC,T,"nn"	CHR\$(27);"Tnn"	Select nn/144" line feed
26	ESC,@	CHR\$(27);"@"	Resets printer
27	CAN	CHR\$(24)	Clears buffer
28	ESC,G,"nnn"	CHR\$(27);"Gnnn"	"nnn" dots/inch graphic printing density
29	ESC,S	CHR\$(27);"S"	Graphic printing dots/inch depending on print mode
30	SOH	CHR\$(1)	Code to precede special symbol code
31	ESC,X	CHR\$(27);"X"	Underline printing on
32	ESC,Y	CHR\$(27);"Y"	Underline printing off

**Note:**

"n" in the above symbols and BASIC codes corresponds with the numbers 0-9 in the ASCII code table

CHARACTER SET

DEC	HEX	CHAR	INLQ	DEC	HEX	CHAR	INLQ	DEC	HEX	CHAR	INLQ	DEC	HEX	CHAR	INLQ
32	20			64	40	W		96	60	U		128	80	U	
33	21	!		65	41	A		97	61	a		129	81	u	
34	22	"		66	42	B		98	62	b		130	82	v	
35	23	#		67	43	C		99	63	c		131	83	w	
36	24	\$		68	44	D		100	64	d		132	84	x	
37	25	%		69	45	E		101	65	e		133	85	y	
38	26	&		70	46	F		102	66	f		134	86	z	
39	27	'		71	47	G		103	67	g		135	87	{	
40	28	(		72	48	H		104	68	h		136	88		
41	29	)		73	49	I		105	69	i		137	89	}	
42	2A	*		74	4A	J		106	6A	j		138	8A	~	
43	2B	+		75	4B	K		107	6B	k		139	8B		
44	2C	,		76	4C	L		108	6C	l		140	8C		
45	2D	-		77	4D	M		109	6D	m		141	8D		
46	2E	.		78	4E	N		110	6E	n		142	8E		
47	2F	/		79	4F	O		111	6F	o		143	8F		
48	30	0		80	50	P		112	70	p		144	90		
49	31	1		81	51	Q		113	71	q		145	91		
50	32	2		82	52	R		114	72	r		146	92		
51	33	3		83	53	S		115	73	s		147	93		
52	34	4		84	54	T		116	74	t		148	94	¡	
53	35	5		85	55	U		117	75	u		149	95	¢	
54	36	6		86	56	V		118	76	v		150	96	£	
55	37	7		87	57	W		119	77	w		151	97	¤	
56	38	8		88	58	X		120	78	x		152	98	¥	
57	39	9		89	59	Y		121	79	y		153	99	¦	
58	3A	:		90	5A	Z		122	7A	z		154	9A	§	
59	3B	;		91	5B	[		123	7B	{		155	9B	¨	
60	3C	<		92	5C	\		124	7C			156	9C	©	
61	3D	=		93	5D	]		125	7D	}		157	9D	ª	
62	3E	>		94	5E	^		126	7E	~		158	9E	«	
63	3F	?		95	5F	_		127	7F			159	9F	¬	

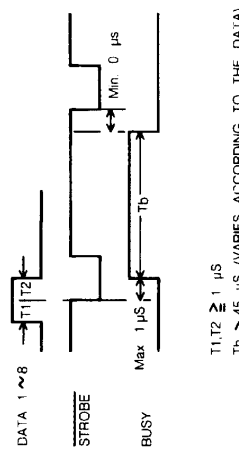
Print parameters

Character category	Character structure (HxV + space)	Maximum column number	Character spacing (CPI)	Print speed (CPS)
Standard character	Pica	6" x 9	10	100
	Elite	6" x 9	12	50
	Condensed	7" x 9	17	70
N.L.Q.	Pica	12" x 18	10	20
	Elite	12" x 18	12	24
	Condensed	16" x 9	80	100
Standard	Elite	16" x 9	96	12
	Condensed	18" x 9	137	70
	Pica	16" x 18	80	20
N.L.Q.	Elite	16" x 18	96	12
	Condensed	18" x 18	137	24

\* Includes half dot

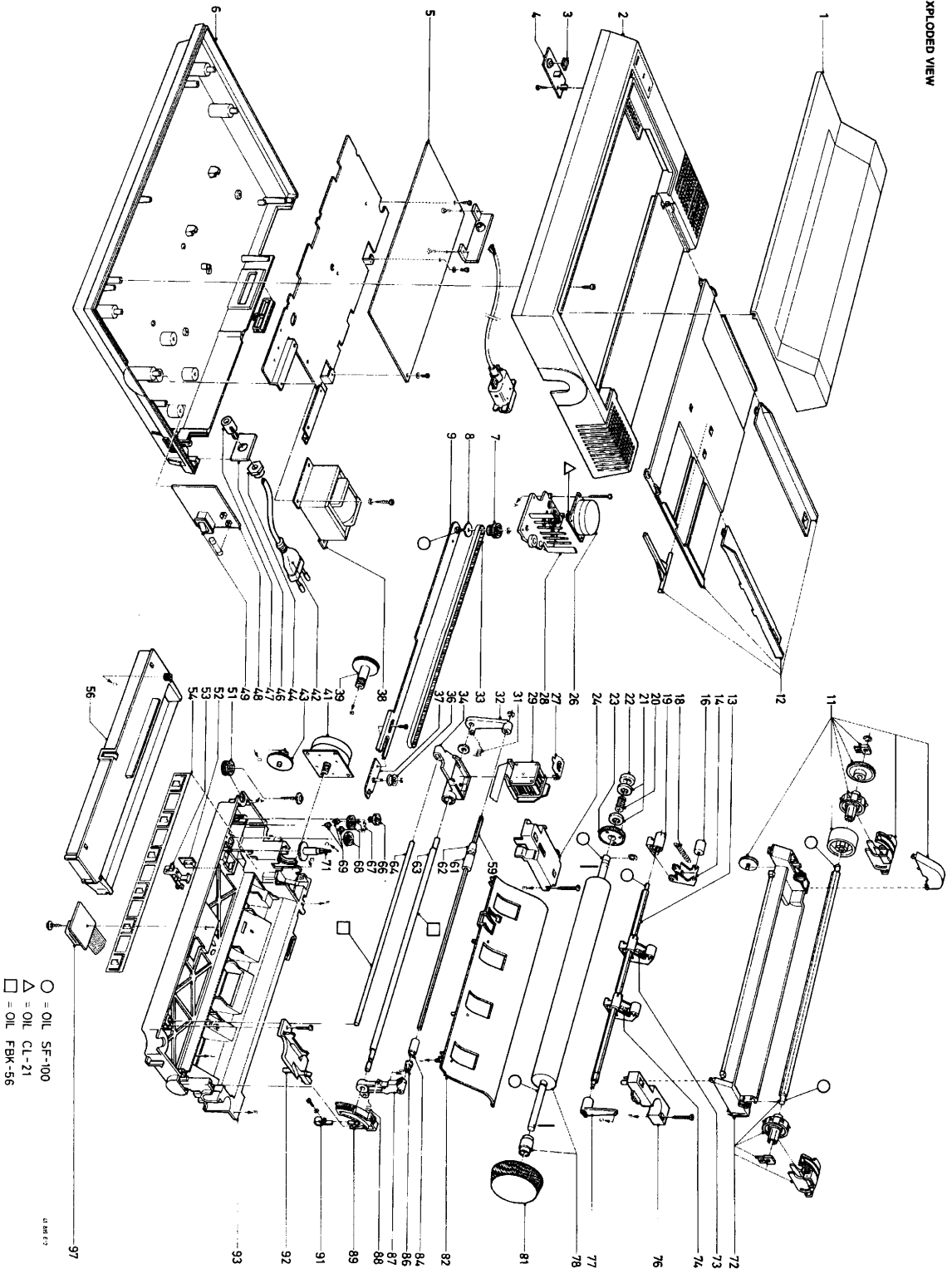
INTERFACE SPECIFICATION

PIN NO.	SIGNAL
1	STROBE
2	DATA 1
3	DATA 2
4	DATA 3
5	DATA 4
6	DATA 5
7	DATA 6
8	DATA 7
9	DATA 8
10	BUSY
11	BUSY
12	BUSY
13	BUSY
14	GROUND



T1, T2 ≥ 1 μs  
Tb > 45 μs (VARIES ACCORDING TO THE DATA)

EXPLODED VIEW



- = OIL SF-100
- △ = OIL CL-21
- = OIL FBK-56

AMETEK

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**MECHANICAL PARTSLIST**

1	4822 432 92116	Transparent cover	49	4822 276 11584	AC switch
2	4822 432 92143	Upper case unit	51	4822 462 40837	Rubber food
3	4822 413 70252	Cap HOLD key	52	4822 218 20665	Home sensor
4	4822 218 20666	Lamp PCB unit	53	4822 404 60392	Home sensor clip
5	4822 216 93901	Control PCB complete	54	4822 466 82244	Paper press board
6	4822 432 92142	Lower case unit	56	4822 015 50032	Ink ribbon SBC436
7	4822 522 32311	Drive pulley	59	4822 535 92383	Paper bail
8	4822 532 11589	Pulley step	61	4822 528 90648	Roller
9	4822 404 60368	Pulley board	62	4822 528 30332	Roller step
11	4822 693 91111	Tractor unit complete	63	4822 535 92342	Guide pillar
12	4822 432 92144	Paper rack unit	64	4822 535 92338	Guide pillar B
13	4822 535 92341	Friction shaft	66	4822 522 32313	Ribbon reduction gear 1
14	4822 404 60372	Friction roller step	67	4822 404 60374	Gear guide
16	4822 528 70502	Friction roller	68	4822 522 32314	Ribbon reduction gear 2
18	4822 492 32728	Friction spring 856 g	69	4822 522 32312	Ribbon gear
19	4822 528 20592	Friction board	71	4822 535 71225	Ribbon drive shaft
20	4822 492 51916	Shaft pressure spring	72	4822 693 91111	Tractor unit complete
21	4822 532 11591	Shaft press lock washer	73	4822 492 32728	Friction spring 856 g
22	4822 520 20494	Platen bearing	74	4822 492 32728	Friction spring 856 g
23	4822 522 32316	Platen gear	76	4822 432 91822	Top case back/right
24	4822 432 91823	Top case back/left	77	4822 404 60219	Friction lever right
26	4822 361 30202	CR motor	78	4822 693 91142	Platen unit
27	4822 466 81661	Clip	81	4822 413 41389	Paperfeed knob
28	4822 432 91821	Top case front/left	82	4822 432 91818	Paper guide
29	4822 218 20667	Print head unit	84	4822 528 90648	Roller
31	4822 492 41365	Roller spring	86	4822 528 30332	Roller step
32	4822 404 60375	Paper press board left	87	4822 404 60377	Paper press board right
33	4822 358 20248	Timing belt	88	4822 492 41365	Roller spring
34	4822 404 60393	Carrier	89	4822 404 60371	Head adjust lever
36	4822 528 81169	Idler pulley	91	4822 404 60373	Bracket
37	4822 404 60369	Slide	92	4822 432 91819	Top case front/right
38	4822 146 40397	Transformer	93	4822 464 90245	Frame
39	4822 522 32315	Reduction gear	97	4822 219 81058	Head board
41	4822 361 30235	LF motor			
42	4822 321 22368	AC cord			
43	4822 522 32317	Reduction gear B			
44	4822 401 11116	Cord bush			
46	4822 459 80397	Power cord plate			
47	4822 401 11116	Cord bush			
48	4822 216 93902	AC board unit			

## REPLACEMENT AND ADJUSTMENT

### Print Head Replacement

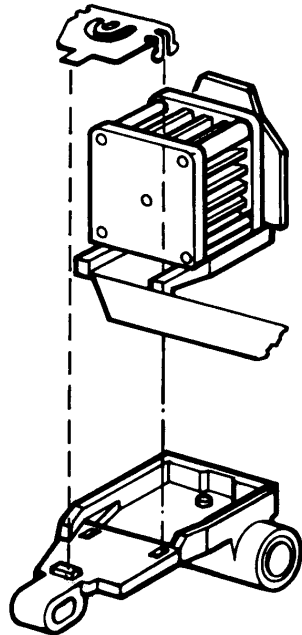
The print head which is mounted on a carrier, can be replaced without removing the top cover of the printer cabinet. See figure 1.

#### A. Removal

1. Remove the ribbon cassette.
2. Remove the metal clip with the aid of a screwdriver.
3. Disconnect the flexible cable of the print head from the connector in the printer frame.
4. Pull the print head backwards (i.e. from the platen).
5. Take the print head from the carrier.

#### B. Installing

1. Position a new print head on the top of the carrier.
2. Push it towards the platen until it clicks in place.
3. Insert the rear part of the metal clip into the hole of the carrier and push down the front part of the metal clip.
4. Connect the flexible cable to the connector in the printer frame.
5. Install the ink ribbon and insert a sheet of paper.
6. Perform the self-test printing and check that the print quality is correct at all click-in positions of the head adjustment lever.



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Fig. 1

### Adjustment of the Head Adjustment Lever

The Head Adjustment Lever (see figure 2) is situated on the right hand side in the printer. The lever is meant to increase or decrease the print force by changing the space between the print head and the platen.

When smudging occurs or when certain dots are not being printed at any click-in position of the lever, the lever must be readjusted to the position of the front guide pillar of the print head (see figure 3). As this guide pillar is borne eccentrically, rotating the pillar will change the position of the print head.

Adjustment can be realized as follows:

1. Push the lever towards the platen (position A see figure 2).
2. Loosen the screw which fixes the head adjustment lever to the guide pillar.
3. Rotate the guide pillar in such a manner that part P of the pillar is facing up. Part P is the part which protrudes the most (see figure 3).

**Caution:** The surface of the guide pillar shall not be damaged. When rotating the guide pillar, only the rightmost end of it shall be grasped with pliers.

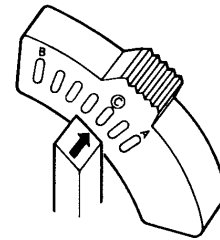
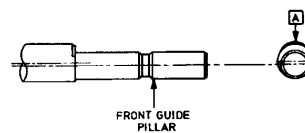
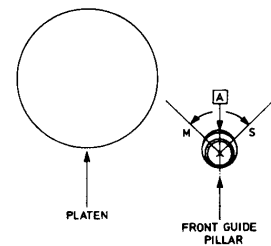


Fig. 2

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FRONT GUIDE PILLAR



PLATEN

FRONT GUIDE PILLAR

Fig. 3

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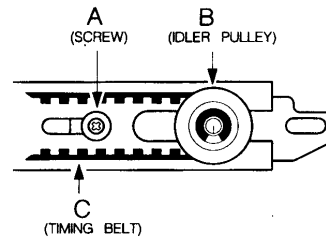


4. Tighten the screw while the lever is in position A (see Fig. 2).
5. Install the ink ribbon and insert a sheet of paper.
6. Perform the self-test printing in standard character mode and check the print quality at all the click-in positions of the head adjustment lever.
7. Continue with step 8 if smudging occurs when the lever is in position A. Continue with step 9 if dots are missing when the lever is in position B. Adjustment is completed when the print quality is correct at all click-in positions of the lever. Put the head adjustment lever in position C for normal printing (medium print force).
8. Smudging occurs when the distance between the print head and the platen is too small. The ink ribbon is continuously in contact with the paper.
  - a. Push the lever towards the platen (position A).
  - b. Loosen the screw.
  - c. Hold the rightmost end of the guide pillar with pliers and rotate it from the platen slightly while the lever remains in position A. As a result the protruding part P of the guide pillar shall be rotated in direction S (Smudge). See figure 3.
  - d. Tighten the screw.
  - e. Go back to step 5.
9. Dots are not printed on the paper when the distance between the print head and the platen is too large. The print head needles can not press the ribbon against the paper.
  - a. Push the lever towards the platen (position A).
  - b. Loosen the screw.
  - c. Hold the rightmost end of the guide pillar with pliers and rotate it towards the platen slightly while the lever remains in position A. As a result the protruding part of the guide pillar shall be rotated in direction M (Missing) see figure 3.
  - d. Tighten the screw.
  - e. Continue with step 5.

#### Adjustment of the Timing Belt Tension

The tension of the timing belt can be adjusted by changing the position of the idler pulley plate block (see figure 4).

1. Loosen the fixing screw (A).
2. Press the idler pulley (B) outward manually to put tension on the timing belt (C).
3. Tighten the screw (A) to fix the position of the idler pulley plate block.
4. Install the ink ribbon and insert a sheet of paper.
5. Switch on the self-test printing in standard character mode for several lines.
6. Check the width of the printed characters at the first and second character columns. If the character width is not equal for all character columns, readjust the tension of the timing belt (go back to step 1).



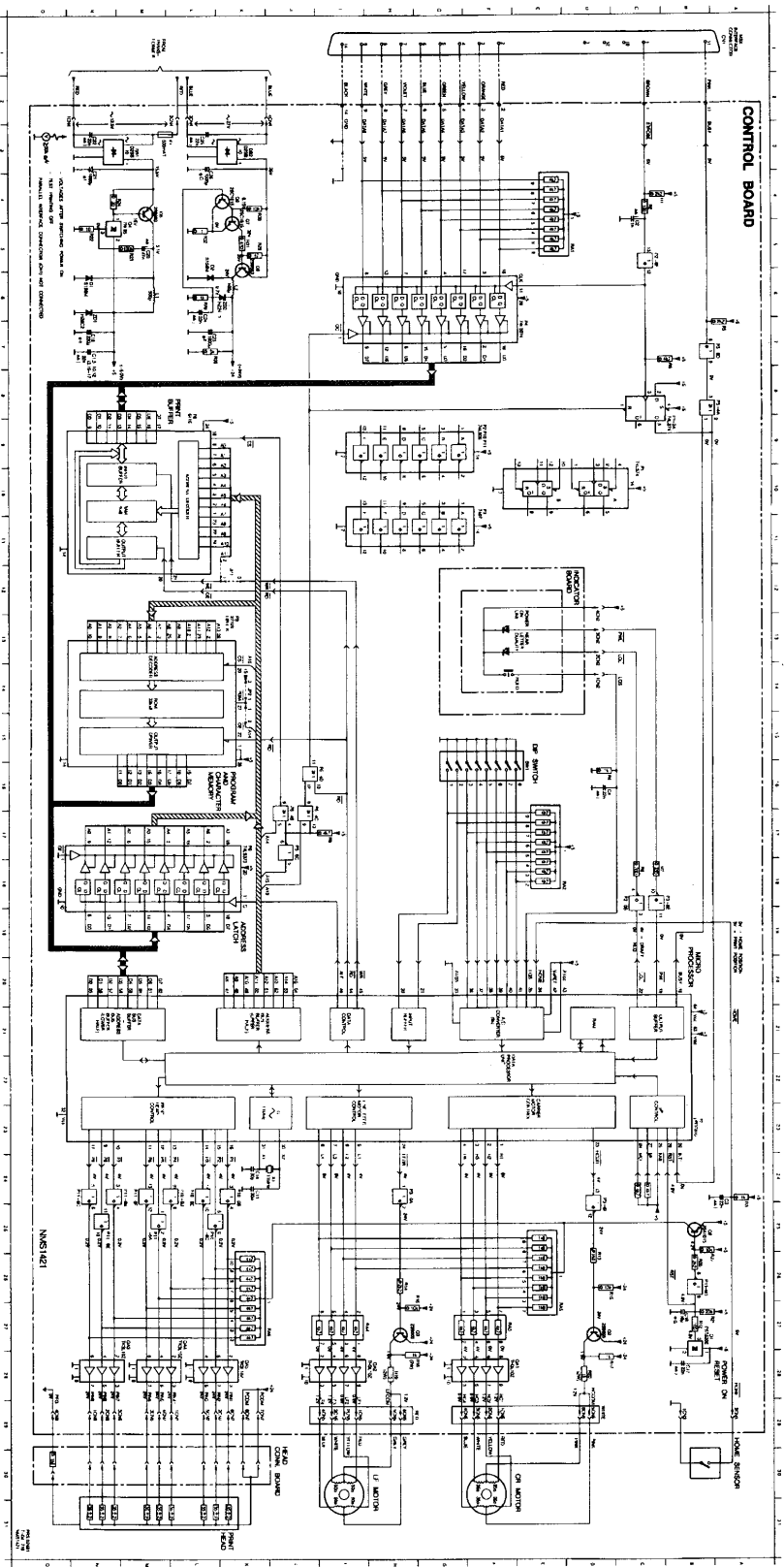
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Fig. 4

#### Detaching and fixing of the parallel cables from the PC-board

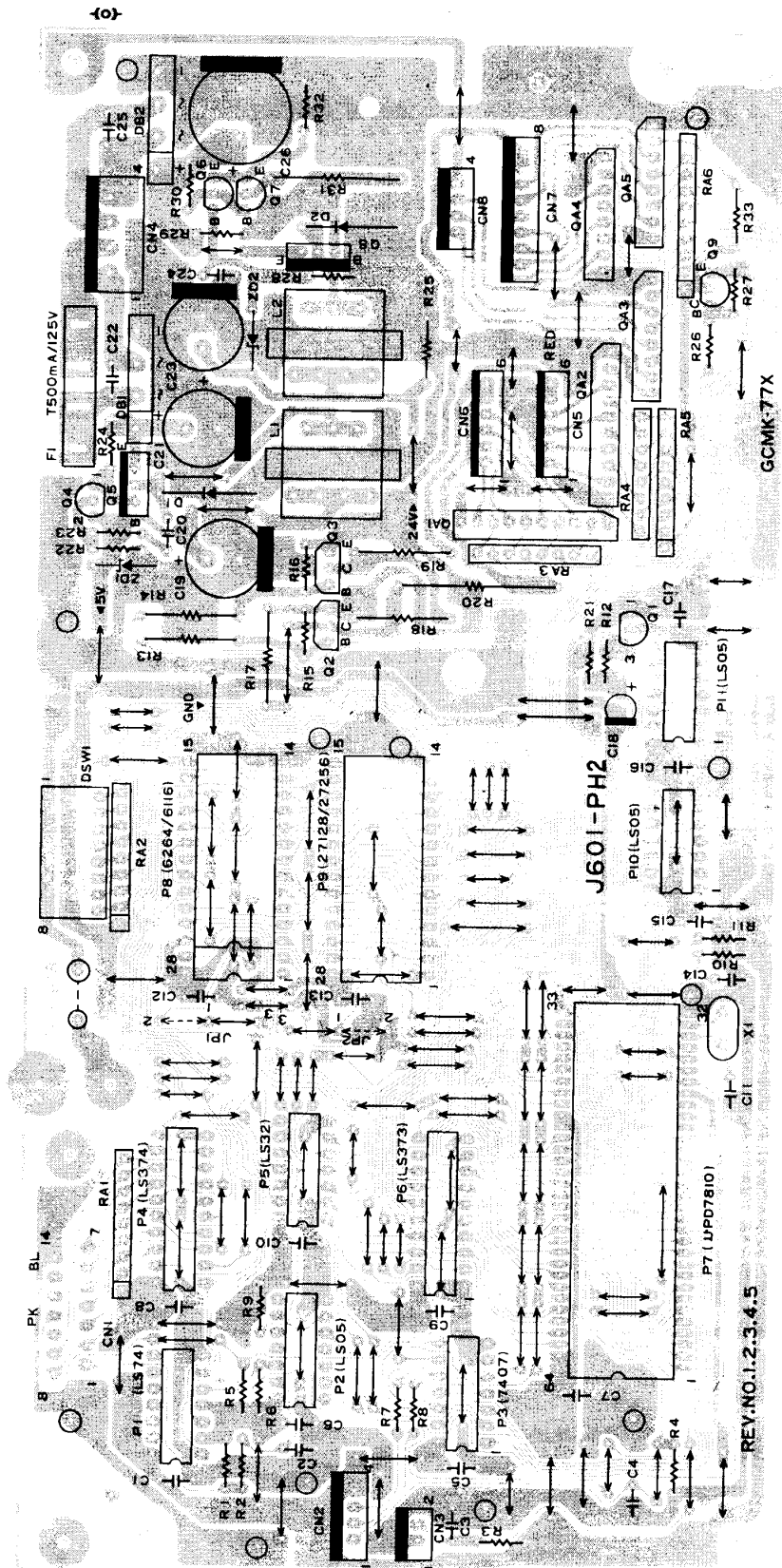
The parallel cable can be detached from the PC-board by pushing down the connector housing and taking the cable from the connector.

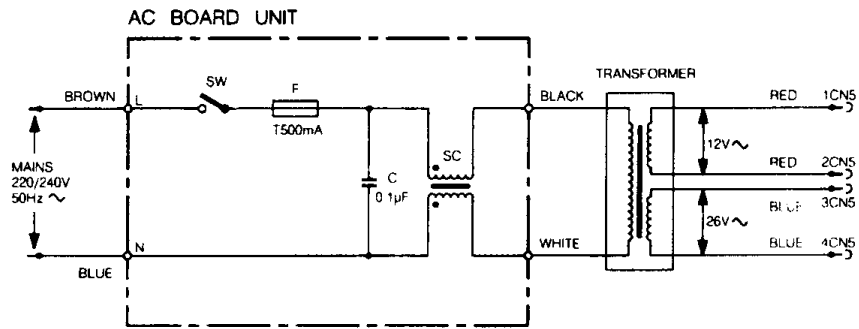
The parallel cable can be secured by pressing down the connector housing, inserting the parallel cable into the connector and releasing the connector housing. Check whether the cable has been well fixed by pulling up the cable carefully.



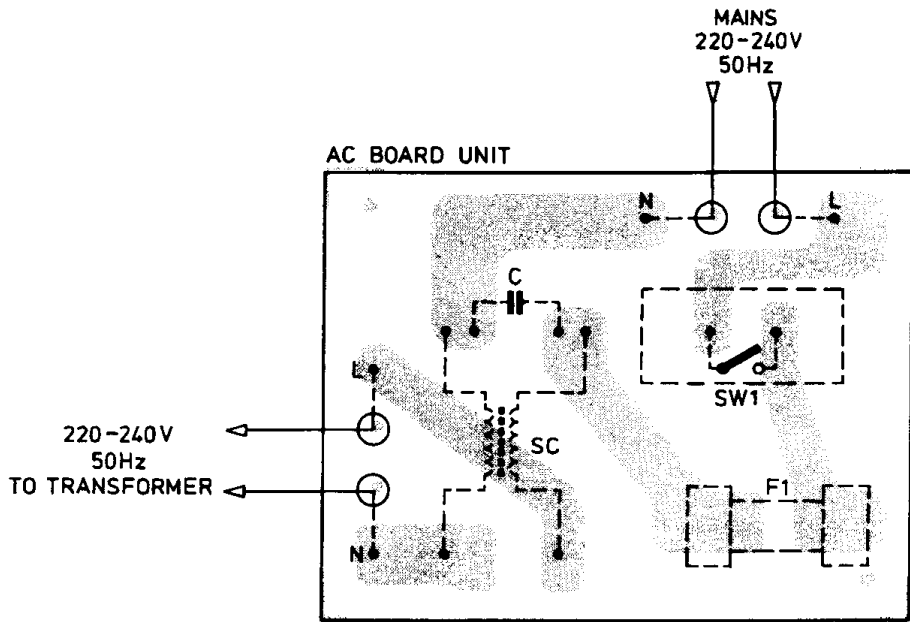
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# CONTROL PCB LAYOUT





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